

ADDITIONAL REGULATIONS

- All yard waste: limbs, leaves and grass **MUST** be placed in a separate location for pickup.
- Yard waste **CANNOT** be placed in bags, boxes, sacks, etc., or mixed with appliances, metal or household articles.
- Any articles fixed with yard waste **WILL NOT** be picked up.
- Additionally, **DO NOT** place yard waste in your *Roll-Out Cart*, it **WILL NOT** be picked up.
- Call York City Hall for questions: **803-684-2341**

RATE SCHEDULE

- Residential \$11.54/month
- Refer to GARBAGE SCHEDULE for pickup date
**Meadowbrook Mobile Home Park*
(Use dumpster at the park)

Commercial rates available upon request.

LANDFILL FEE

Residential \$9.47/month
For businesses with a dumpster this fee is included in the rate structure and will not be charged as a separate fee. The County charges for the City's use of its landfill.

RULES FOR RECYCLING

Please use this guide when placing items in your "Curbie" collection container. Aluminum cans, tin cans and plastic bottles may be mixed together in your recycling bin. Newspapers should be in a paper bag placed on top of other items in the bin.

Aluminum Drink Cans

- Beverage cans should be empty and clean
- They may be crushed or uncrushed

Plastics Bottles & Milk Jugs

- Should be clean and without lids
- Must be flattened
- Only soft drink and milk jugs will be accepted

Newspapers

- Newspaper and inserts that come in the newspaper will be collected.
- They should be placed inside a garbage bag and put on top of the other items in your bin.

Motor Oil

Oil, oil cans, and oil filters can be recycled at 202 Ross Cannon Street from:
7:00 a.m. – 3:00 p.m., Monday – Friday

Curbside recycling is the most convenient method of collection for residents. Your household has been furnished with an 18-gallon "Curbie" container to fill with recyclables. It should be placed at the curb with your garbage Roll-Out Cart once a week. A special divided recycling truck will collect your recyclables and a residential garbage truck will service your Roll-Out Cart.

Recycling is easy and rewarding. Most of all, it saves costly landfill fees, conserves energy, and puts valuable natural resources back into products we all can use. The goal of recycling is to reduce waste going to the landfill. Since the cost of handling waste is rising everywhere, full recycling participation by all residents will help keep the cost of garbage and trash collection as low as possible.

In the long run...we will all be winners!

CODE RED

Code Red is our emergency contact program to keep our residents informed. You can enroll by signing up on our website or text "YORK ALERTS" to 99411.



P.O. Box 500
10 N. Roosevelt Street · York · SC · 29745
(803) 684-2341 / www.yorksc.gov
Fax: (803) 684-1705

Welcome to the White Rose City

CITY OF YORK



Utility Service Regulations

P.O. Box 500
10 N. Roosevelt Street · York · SC · 29745
(803) 684-2341 / www.yorksc.gov
Fax: (803) 684-1705

WATER / SEWER

There is a \$60.00 non-refundable fee to establish service. You must pay this fee even if you move from one location to another. An additional fee of \$150 deposit is required if you are a renter. Proof of ownership must be provided at time of application. This deposit is transferable and/or refundable providing the final bill is paid in full. Deposit refunds will be mailed within 30 days after final bill.

The City of York has the right pursuant to SC Code Ann. 12-56-10 Setoff Debt Collection Act to collect any sum due and owed by the applicant through offset of the applicant's State Income Tax refund.

PAYMENTS

To avoid a penalty of 10%, payments **MUST** be received by 5:00 p.m. on the 14th of each month.

METHODS OF PAYMENT

- 1) Pay at City Hall: Walk in or Drive-thru window
- 2) Mail payment
- 3) Pay through night deposit
- 4) Bank draft available
- 5) Online payment (with debit card).

For faster service, please bring your stub when making payment or have your account number available. Payments made after 5:00 p.m. will be processed on the next business day.

RETURNED CHECK POLICY

Returned checks will be handled as non-payment.

- The check amount, plus a \$30.00 returned check service charge, will be due in cash.
- If two (2) checks are returned within a given year, we will **NOT** accept checks as a method of payment for a period of one (1) year.

CUT-OFF /DISCONNECT SERVICE:

Payments received after 5:00p.m. on the 20th will have a \$25.00 administrative fee added. Service may be disconnected.

METER REMOVAL: If service is disconnected for non-payment and payment is not made within **THREE (3)** business days following disconnection, the water meter may be removed and an additional \$25.00 meter reinstallation fee will be applied.

TAMPERING WITH WATER METER:

Tampering with a meter carries a fine of \$304.00 along with associated costs.

RATE SCHEDULE

WATER & SEWER RATES

Available upon request or online

www.yorksc.gov/rateschedule

•**If water service** is available and you choose not to hook up to the city service, there is a ½ charge based on usage of 7,200 gallons.

•**If sewer service** is available and you choose not to hook up to the city service, there is a ½ charge based on usage of 7,200 gallons.

WATER BASE CHARGE

Available upon request or online at:

www.yorksc.gov/rateschedule

The water and sewer base charges are a fee for the availability of services and are not related to your usage. The revenue collected will go towards upgrading the water and sewer system.

DHEC FEE

\$1.50 per meter. This fee covers the cost of our annual water testing and analysis.

WELL CHARGE

Well users are billed based on an average usage of 7,200 gallons. The bill is based on full sewer usage and a ½ charge on the water, along with the base charges, landfill and DHEC fees.

NOT RECEIVING YOUR BILL?

If you have not received your bill by the 3rd of each month please contact the office at (803) 684-2341.

BACKFLOW

WHAT IS BACKFLOW?

Backflow is the reverse flow of water which can lead to the contamination of the portable water supply. This can be a serious health risk to all consumers. South Carolina Department of Health and Environmental Control (SCDHEC) requires all public water systems to have a viable cross connection program.

BACKFLOW DEVICE REQUIREMENTS

- A backflow device is required on all commercial and irrigation meters.
- All devices must be tested and reported to the City of York annually.
- Refer to the current backflow procedure for up to date information and details regarding acceptable methods to submit results.

Thank you for your efforts in keeping the City's Water supply safe.

ADJUSTMENT POLICY

POOL ADJUSTMENT

A one-time yearly adjustment for sewer will be made after we are provided with the number of gallons used to fill the pool. If any further adjustments are requested due to filling pool or backwashing, this **MUST** be approved through **PUBLIC WORKS** at (803) 792-8651

LEAK ADJUSTMENT

City Council policy requires that you submit a plumbing statement to prove that you had a leak and that it has been repaired. We will then research your record and determine the amount of adjustment you are due. The adjustment is for sewer only is based on a six-month average of your usage. Only two (2) adjustments will be given within a budget year (October 1 – September 30)

GARBAGE & RECYCLE PICK UP

GARBAGE

Includes: Household Garbage

- Not Included: TRASH (see below) Garbage **MUST** be placed in Roll-Out Cart
- Garbage **MUST** be bagged

TRASH

Includes: Trash, leaves, limbs, furniture, appliances
Not Included: (These items will **NOT** be picked up)
Treated wood, electronic devices and deconstruction debris

- Trash **MUST** be separated (see **ADDITIONAL REGULATIONS** in this pamphlet or go to: www.yorksc.gov/trashguidelines)

Your GARBAGE & RECYCLE DAY is 1x week:

☐ Mon. ☐ Tue. ☐ Wed.

☐ Thur. ☐ Fri.

Your TRASH DAY is 1x week:

☐ Mon. ☐ Tue. ☐ Wed.

☐ Thur. ☐ Fri.

Roll-Out Cart and Recycle Bins **MUST** be placed by 7:00 a.m.. and removed from curbside by 7:00 p.m. on pickup day. If Garbage and Trash days are on the same day, please keep the Roll-Out Cart and Recycle Bin away from the Trash.